



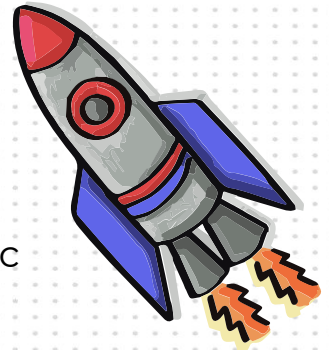
# Check out these technology tips for kumu:



**Update Apps:** If prompted to “update” an app, please go to the Self-Service icon, select the app by pressing on “reinstall”. Wait for the app to finish updating, then refresh the iPad screen by closing out the app.



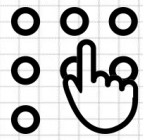
Please remind nā ‘ohana to never use their personal or keiki KS email address to log on to the KS issued iPad or any of the apps. All login information and codes are provided by kumu.



**Resources:** Copy or Click this link to view a Padlet of Mac basics:

<https://bit.ly/3xwtkmR>

# iPad Tips to share with 'Ohana:



**iPad Passcode:** Maka'ala - Too many wrong passcode attempts will result in being locked out or disabling of the iPad. KS iPad is not a device to be shared with siblings. **Please supervise keiki when having them log on to the device.**



**Update Apps:** If prompted to "update" an app, please go to the **Self-Service icon**, select the app by pressing on "**reinstall**". Wait for the app to finish updating, then refresh the iPad screen by closing out the app.



**Need Kōkua?:** Please contact **'Ohana Help Desk** for any technical assistance . Monday through Friday 7:30AM-4:30PM (except for school holidays). Helu kelepona: (808) 842-8822  
Leka uila: [ohanatechhelp@ksbe.edu](mailto:ohanatechhelp@ksbe.edu)