

keiki iPad

Weekly Tips for ‘Ohana



#1. Global Protect

IF keiki gets signed out of GlobalProtect use their KS school email or contact ‘Ohana Help Desk for assistance.



#2. Keiki iPad Passcode

Be sure to supervise keiki when entering their passcode. Too many wrong attempts may lead to being locked out or disabling the iPad.



#3. No Personal Emails

Please DO NOT use any personal email addresses to log on to any of the apps or on to iTunes. All apps and updates are done through the KS Self-Service Portal.



#4. iPad Apps

If you need help with logging on to any of the keiki iPad apps, please contact your child's kumu.



#5. Need kōkua?

Please call ‘Ohana Help Desk for any technical assistance at (808) 842-8822 Monday through Friday 7:30AM-4:30PM (except for school holidays).