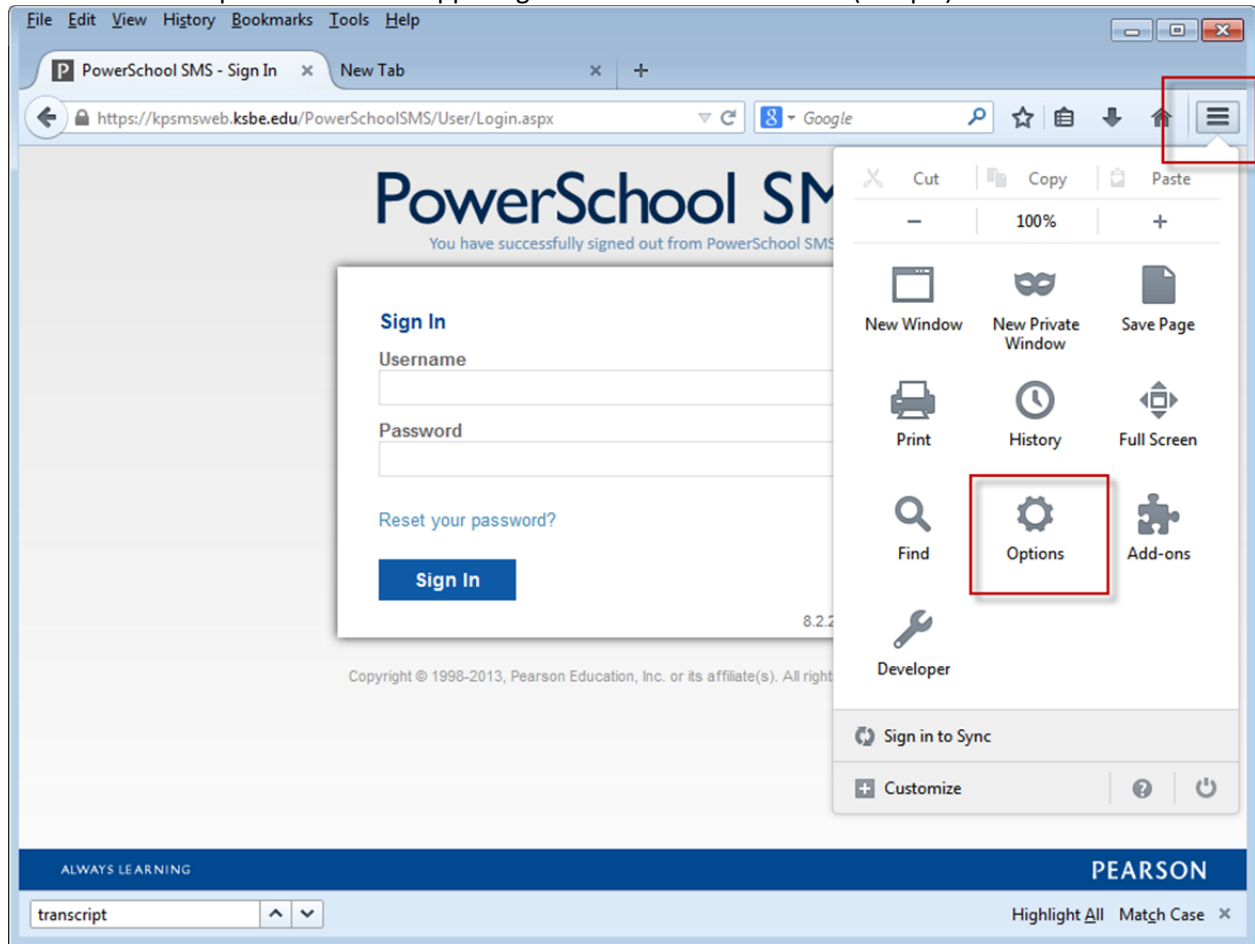


If PowerSchool SMS PDF reports are not producing data this is the step to fix the issue.

1. Open Fire Fox.
2. Click on open menu in the upper right hand corner of Fire Fox. (See pic)



3. Click on Options
4. Click on Applications tab (see pic below)
5. Scroll down the list until you see "Portable Document Format (PDF) in the Content Type column.
6. Next to it in the Action column click on the "Preview in Firefox" and change it to "Use Adobe Acrobat (default)", click Ok to save.
7. Re-run the report and acrobat will open with the report.

File Edit View History Bookmarks Tools Help

PowerSchool SMS - Sign In x New Tab x +

https://kpsmsweb.ksbe.edu/PowerSchoolSMS/User/Login.aspx

Options

General Tabs Content Applications Privacy Security Sync Advanced

1. Search

Content Type	Action
MPEG-4 Audio (audio/x-m4a)	Use QuickTime Plug-in 7.7.1 (in Firefox)
PICT Image (image/pict)	Use QuickTime Plug-in 7.7.1 (in Firefox)
PICT Image (image/x-pict)	Use QuickTime Plug-in 7.7.1 (in Firefox)
Podcast	Preview in Firefox
2. Portable Document Format (PDF)	Use Adobe Acrobat (default)
QuickTime Image	Preview in Firefox
QuickTime Movie	Always ask
Session Description Protocol (applicat...	Save File
Session Description Protocol (applicat...	Use Adobe Acrobat (default)
Shockwave Flash Object (application/...	Use Adobe Acrobat (in Firefox)
Shockwave Flash Object (application/...	Use other...
Video Podcast	Preview in Firefox

3.

4. OK Cancel Help

ALWAYS LEARNING PEARSON

transcript Highlight All Match Case x