

HAWAII COUNTY HOUSING HELP RESOURCE LIST (rev. 9/11/20)

RAPID RESPONSE LANDLORD TENANT MEDIATION PROGRAM (*FREE for residential & commercial landlords & tenants*)

- **Ku'ikahi Mediation Center (East Hawai'i)**
(808) 935-7844 ext. 2 / info@hawaiiemediation.org / <https://hawaiiemediation.org/landlordtenant/>
- **West Hawai'i Mediation Center (West Hawai'i)**
(808) 885-5525 / info@whmediation.org / <https://whmediation.org/our-services/landlord-tenant/>

RENT, MORTGAGE & UTILITY ASSISTANCE

- **County of Hawai'i Rent & Mortgage Assistance Program (*up to \$2,000 per household per month for rent or mortgage payments for up to 10 months from March 2020 to December 2020 – paid directly to landlord or lender*)**

Only apply to 1 organization from this list of 6:

- **Habitat for Humanity Hawai'i Island:** (808) 331-8010 / <https://www.habitathawaiiisland.org/rmap.html>
- **Hawai'i First Federal Credit Union:** (808) 933-6600 / <https://www.hawaiiifirstfcu.com/rmap/>
- **Hawai'i Island Home for Recovery:** (808) 640-4443 / <https://www.hihrecovery.org/rmap>
- **Hawaiian Community Assets:** (808) 934-0801 / <http://www.hawaiiancommunity.net/> (at top "APPLY HERE")
- **HOPE Services Hawai'i:** (808) 935-3050 / RMAP@hopeserviceshawaii.org / <https://hopeserviceshawaii.org/rmap/>
- **Neighborhood Place of Puna:** (808) 965-5550 / caresact@neighborhoodplace.org / <https://neighborhoodplaceofpuna.org/coronavirus-rent-mortgage-relief/>

- **State of Hawai'i Rent Relief & Housing Assistance Program (*up to \$1,500 per household per month for rent payments for up to 10 months from August 2020 to December 2020 – paid directly to landlord*)**

Only apply to 1 organization from this list of 2:

- **Aloha United Way:** 211 / HousingHelp@AUW.org / <https://www.auw.org/covid-19-assistance-programs#RRHAP>
- **Catholic Hawai'i Charities:** (808) 961-7050 / <https://www.catholiccharitieshawaii.org/housinghelp/>

- **Council for Native Hawaiian Advancement (*1-time assistance for rent, security deposit, mortgage, or utility up to \$1,500 – if Native Hawaiian*)**
(808) 784-4464 / kahiau@hawaiiancouncil.org / <https://www.hawaiiancouncil.org/kahiau>
- **Department of Hawaiian Home Lands (3 programs): 1) Emergency Rental Assistance to Hawaiians on DHHL Waiting List, 2) Rental Relief Deferrals for Lessees, Licensees, Permittees, 3) Direct Loan Payment Deferrals)**
(808) 620-9500 / <https://dhhl.hawaii.gov/covid-19/>
- **Hawai'i County Economic Opportunity Council**
 - **COVID-19 Utility Bill Support (*up to \$500 to pay gas, electric, or non-government water utility bill*)**
(808) 961-2681 ext. 400 / <https://hceoc.net/>
 - **Low-Income Home Energy Assistance Program (LIHEAP)**
(808) 961-2681 ext. 303 / gshioshita@hceoc.net / <http://hceoc.net/programs/energy/>
- **Find Coronavirus Mortgage Relief Options By Servicer:** <https://forbearancereport.com/>
- **Learn About Mortgage Relief Options and Protections:** <https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/mortgage-relief/>

BUSINESS ASSISTANCE (*including rent and utilities*)

- **Holomua Hawaii—County of Hawai'i Small Business Relief & Recovery Fund (*up to \$10,000 for businesses and nonprofits for rent, non-governmental utilities, payroll, and other costs*)**
<https://www.holomuahawaii.com/index.html>

FINANCIAL & HOUSING COUNSELING

- **Hawai'i First Federal Credit Union** (808) 933-6600
 - **Financial Navigator Program (free):** <https://www.hawaiiirstfcu.com/community-resource-center/>
 - **Pathways Coaching for Financial Wellness (free):** www.hawaiiirstfcu.com/pathways/
- **Hale Mahaolu:** (808) 242-4377
www.halemahaolu.org
- **Hawai'i HomeOwnership Center:** (808) 523-9500
<https://www.hihomeownership.org/>
- **Hawaiian Community Assets:** (808) 934-0801
<http://www.hawaiiancommunity.net/>
- **Legal Aid Society of Hawai'i:** (800) 499-4302
<https://www.legalaidhawaii.org/>

LEGAL HELP

- **Legal Aid Society of Hawai'i**
(800) 499-4302 - Intake hours Monday to Friday from 9:00 am - 11:30 am & 1:00 pm - 3:30 pm
 - **Housing COVID-19:** <https://www.legalaidhawaii.org/housing-covid-19.html>
 - **Q & A COVID-19 Impact: Housing Issues (including info on eviction and foreclosure moratoriums):** <https://sway.office.com/hqsbyhVm2VMgBG9e?ref=Link>
 - **COVID-19 Legal Help & Resources:** <https://www.legalaidhawaii.org/covid-19-legal-help.html>
- **Hilo Self-Help Center (volunteer attorneys provide limited legal information by phone)**
(808) 746-5363 – Call Tuesdays and Fridays from 11:15 am - 12:45 pm
- **HSBA Legal Hotline (volunteer attorneys provide limited legal information by phone)**
(808) 537-1868 – Call Wednesdays from 6:00 pm - 7:00 pm
- **HSBA Lawyer Referral Hotline (to hire an attorney for your legal issue)**
(808) 537-9140 / LRIS@hsba.org
- **ABA Free Legal Answers (volunteer attorneys provide free legal answers for low & moderate income HI residents)**
<https://hawaii.freelegalanswers.org/>

LANDLORD-TENANT INFO

- **Residential Landlord-Tenant Information Center (State Department of Commerce & Consumer Affairs)**
(808) 974-4000 ext. 62634 (toll free) / https://cca.hawaii.gov/ocp/landlord_tenant/
 - **COVID-19 Landlord Tenant FAQs**
<https://cca.hawaii.gov/ocp/landlord-tenant-faqs/>
 - **Residential Landlord-Tenant Handbook (2018 edition)**
<https://cca.hawaii.gov/ocp/files/2019/06/2018-Residential-Landlord-Tenant-Handbook-Web.pdf>

AFFORDABLE HOUSING

- **Affordable Housing List (government-subsidized in Hawai'i County – Office of Housing & Community Development)**
<http://records.hawaiicounty.gov/weblink/1/doc/103436/Page1.aspx>
- **If ALREADY living in subsidized housing, 3 types rental subsidy programs available:** 1) Housing Choice Voucher (Section 8); 2) Project Based Voucher (subsidy is attached to the project), and 3) Tenant Based Rental Assistance (temporary assistance based on funding, currently 18 months per beneficiary)
(808) 959-4642 / Desiree.Moore@hawaiicounty.gov / <https://www.hawaiicounty.gov/departments/office-of-housing>

EMERGENCY SHELTER & FUNDING

- **HOPE Services Hawai'i (if experiencing homelessness or received an eviction notice)**
(808) 935-3050 / info@hopeserviceshawaii.org / <https://hopeserviceshawaii.org/>